



Protean eGov Technologies Limited

(Formerly known as NSDL e-Governance Infrastructure Limited)

<u>Standard Operating Procedure (SOP) of Bank</u> <u>Modification by Subscriber</u>

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Abbreviation	Expansion
PCRA	Protean Central Recordkeeping Agency
NPS	National Pension System
PRAN	Permanent Retirement Account Number

Subscriber will login into the PCRA website (<u>www.cra-nsdl.com</u>) using the unique login credentials. Please refer Figure 1.

so please <u>Click</u>	bers		A second	
3	Annual Transaction Statement on Einall	Liner ID Paterport	Subscrib	ers
-	Invest in NPS	Erner Capicha	8 5 +	j =
0	Activate Tier II Account Free 11	Reset Password	IPitu.for.etvPS	Help/Instructions.for Login
	PATCA Compliance	Nodal O #LPIN User ID	iffices / Other	Intermediaries Objital Centroles
- tala	Annuity Quotes	Enter Captona	78+	2 =
B	Subscriber Consent to share contact details with ASP	Baset Pasaword	Silont	Heradoutractions. for Loops
aite	Subscriber Registration/Photo-Signature Modification Request			

Figure 1

Once Subscriber login into the PCRA website, 'Demographic Changes' menu will be shown. Subscriber will click the sub-menu 'Update Personal Details'. Please refer Figure 2.

NSDL e-Gov is now Change is	ean growth National Pension System (NPS)
Welcome Eul/sontier 19995	24.Jun.2923 History (Logost
Transact Chiline - Investment Summary - Denser optic: Changes - Goesence -	Vive Continuation & Withdrawaly Privated Managament-
Register Update Event Distance Register für PRAN Case PATCA Not-Centrolations Verv Americanens Request Distan Verv Americanens Request Distan Verv Americanens Request Distan Verv Americanen Distance Update Personal Distance	Welcome to Central Record/keeping Agency
	Siliari Exit Obiot
Click here to be part of Go Gree	in initiative by opting Annual Transaction Statement on email.
	Got Same Day NAV. Benjanar for D-Baneit Now.1
Re	tired life ka sahara. NPS hawara
Home Cantact Us : System	Configuration / Bert Viewed Enhurt Secured / Privacy Palicy Grewance Rebressid Policy

Figure 2

Further, the Subscriber need to select 'Bank Details Update'. Please refer Figure 3.

	National Pension System (NP Deck is Man
Subscriber Modification	
Andhear Update or Seed request for PRAM	
O Upload Photo and Signature	
Bank Datails Update	
Opt for an Einall Annual Transaction Statement Go Paperless	
C Add / Update Permanent Account Number (PAN)/ Form-60	
Add / Updata Nominee details	
O Update Address Details	
C + Ninn Download (Nomination Mudification)	

Figure 3

Subscriber need to select radio button 'Update Bank Details' and further select Tier Type. Please refer Figure 4.

1100174	00		Back to M
Bank Detail Upd	late		
	Update Bank Details	O View Request Status	
Update Bank Det	ails		
	Permanent Retirement Account Number (PRAN)*	1100	
	Tier Type*	Tier 1	v

Figure 4

The existing Bank details registered in PCRA system will reflect on Screen and to update/modify the same Subscriber need to click on Edit.

Please refer Figure 5.

Bank Detail	Update		
PR	AN: 11001	THER TYPE: TI	
547	BSCHIDER NAME:		
Existing Ban	k Details Of Subscriber		
	Bank Account No	000002	
	Hank Account Type	SAVE	
	IFSC Code	SEM	
	Eberik Name	STAT	
	Bank Branch	PAN	
	Bank Address	278 8 RCM	
	Bank Pin Code	410296	
	Matth State	Maharashtra	
	Baok Country	India	
	MICR Code	400002142	

Figure 5

Subscriber need to mention revised bank details and Click on Penny Drop, when Subscriber clicks the Penny Drop button, PCRA will check whether modified data is matching with data present in Bank Database. (E.g. Subscriber Name etc.) Please refer Figure 6.

Bank Account Nor		
Confirm Bank Account No*	312	
Bank IF5 Code"	Q.	
Edit Bank Details	O I	
Bank Name*	STATE BANK OF INDIA	
Bank Branch*	TILAK NAGAN BR, CHENBUN	
Bank Address*	SUYOGI CHS LTD, SHOP NO 1,2,3,4 AND 5,8LDO NO 31, TILAK NAGAR	1
PIN Code*	400000 Q	
State / U.X.*	Maharauhtra	*
Country"	(India	-
Baris MICR Code	400	
Bank Account Linked to Aathaar	0	

Figure 6

When Modified data match with Bank data, a message will be shown at the confirmation page as below. Please refer Figure 7.

	Sum (U.T.	Marganita.	
	Country	(mark	
	Barra MCR.Com		
	New Account Labor to Andreas		
Nutu:			

Figure 7

Once, the subscriber clicks on OK, Subscriber will be shown the details captured once again for confirmation. Please refer Figure 7.

Confirm Bank Account No*	3120	
Bank IFS Code"	Starte Q.	
Edit Bank Details		
Dank Name*	STATE BANK OF INDIA	
Bank Branch*	TILAK NAISAR BR., CHEMBUR	
Bank Address*	SLIVODI CHS LTD.SHOP NO 1,2,3,4 AND S.BLDS NO 31,TILAK NAGAR	1
PIN Code*	400089 Q	
State / U.T.*	Matarastera	
Country	India	
Bank MICR Code	400	
Bank Account Linked to Aedhear	0	

Figure 7

Once subscriber clicks on Confirm, subscriber will be shown the modified details in Red Fonts. The subscriber needs to Re-confirm the highlighted details. Please refer Figure 8.

nfirm Bank Details Bank Account No 3120 Bank Account Type SAVINGS	
Bank Account Type SAVINGS	
Hank Account Type SAVINGS	
IF SC Code String	
Bank Name STATE BANK OF INDIA	
Bank Branch TILAK NAGAR BR., CHEMBUR	
Bank Address SUYOGI CH'S LTD, SHOP NO 1,2,3,4 AND S.BLDG NO 31,78, AK NAGAR CHEMIDIR MUMERAH00039	
Bank Pin Code 400005	
Bank State Maharashtra	
Bank Country India	
Mar D Code	

Figure 8

Once, the subscriber Re-confirm the details, he/she needs to authenticate the said modified request. There are two options for authentication; the request can be authenticated either through OTP or e-Sign. The subscriber needs to select the appropriate option and mention Captcha. Here the process for authentication through OTP is explained. Please refer Figure 9.

OTP Authenticate \ eS	ign Nominee Detai	Is Update		
• OTP A	othenticate Nominee Details	Updata	😑 e Sign Nominee Detail	e Update
OTP Authenticate Nomin	ee Details Update			
	Enter Captcha*	65+	6 🗧 📃	
		Generation		

Figure 9

Once, the subscriber clicks on OTP option, an OTP will be send on his registered Mobile Number and Email ID with CRA. The subscriber needs to click on 'Proceed' button. Please refer Figure 10.

	• OTP Automations Managered Constructions
COTT Automation	Alert
	As per regulatory guidaline, diation OTPs will be some on Email RD and Mabile No.
	Kingly Ensure both are accessible during the confication process.
	Proceed Cancel

Figure 10

The subscriber needs to mention OTP received on registered Email ID as well as Mobile number and click on Verify OTP. Please refer Figure 11.

OTP Authen	itication of Nominee Details Up	date Form	
	OTP and auczassfully to your reg	internet Ernall Id a ¹¹¹ @ ¹¹¹² .com and Mobile No. 909 ¹¹¹¹¹¹ 2	
	Email ID OT# *		
	Mobile OTP *		
	Enter Capitcha *	74+3= 11	
	I Intrody authorize Proteen wiley To Use my dulinet CTPs received on M Authorizating the registration docume National Pointion System Tout	charmbagting Ltid Int: lobble Mambur and Ermall ID for this purpose of utiligening/CITP and/saedus responds under historial Panalur System (MPS) for	

Figure 11

On verification of OTP, the Bank details will be updated successfully in CRA system and Acknowledgment number along with appropriate message will be shown to subscriber. Please refer Figure 12.

		Backto
eSign Succes	s - Subscriber Bank Details	Update
	afligs for Subscriber Bank Details Update b	Disconnelall. Please disordinal the editor lass and verify the Signature.
- Update Bank	Details Initiation - Complete	
	PRAN	110017442584
	Acknowledgement No	82406202318486357
	Subscriber Name	ARIK NANDKISHOR DE SAI

Figure 12